



**STARPOOL**

wellness concept

## **STARPOOL QUALITY POLICY**

Starpool was born and grows to be the Company of excellence in the Wellness and SPA world, offering unique products and services, making each of our customers ambassadors of the Starpool Wellness Concept.

We therefore aim to design and manufacture wellness equipment that best meet the requirements set by the customers, so as to fully satisfy the idea of Expected Value of the customers, through a deep understanding of their needs.

Within the Starpool Company, each employee is aware of and participates in the company's objectives, and must therefore work personally to ensure that they are achieved.

In this regard, Starpool is committed to constructing and maintaining a set of indicators that measure the effectiveness and efficiency of its Quality System correlated to the company reward system specific to each employee.

It must be clear to each collaborator that the success of Starpool depends on everyone, whether they are directly or indirectly involved, and that teamwork, oriented towards attention to detail and increasing the perception of value by the customer, is of primary importance.

The Management of Starpool is committed to ensuring that the objectives are clear, shared and are transformed, over time, into concrete results, and specifically intends to

- continuously train its Resources to pursue an improvement in their skills;
- invest in product Research and Development and in the continuous improvement of manufacturing processes, to allow greater ease of installation of its products, greater reliability and to succeed in increasing the perception of their value to the end Customer;
- collaborate technically with suppliers to develop new technologies and new products with them
- define departmental and company objectives broken down by SPA Activities; ensure the verifiability and measurability of the set objectives, so that the results achieved can be assessed
- undertake to ensure that all the procedures drawn up in agreement with each company department are known and complied with, for the correct and orderly performance of work activities;



**Starpool S.r.l.**

Registered Office: 25, Via Stazione  
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info@starpool.com

Italian Business Register of Trento  
Tax ID. number and VAT number:  
01397570225  
Economic and Administrative  
Register no. 134816 of 15/02/1993

Chamber of Commerce of Trento  
Paid-in share capital €550.000,00

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- undertake to ensure that what is established in this Policy is periodically reviewed with the aim of always undertaking new actions to improve the company;

Ziano di Fiemme, 14<sup>th</sup> January 2022

Riccardo Turri  
CEO



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